ACHIEVING MANAGED GROWTH THROUGH DIVERSIFICATION

THE MEARIE CONFERENCE MUSKOKA, ON

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AS THE POTENTIAL FOR EXPANSION AND DIVERSIFICATION OF **OPERATIONS BEYOND TRADITIONAL** DISTRIBUTION OPEN UP, CERTAIN **ASPECTS OF DIVERSIFICATION** POSE POTENTIAL RISKS THIS SESSION WILL EXPLORE HOW TO AVOID AND EXPLOIT THE RISKS **INHERENT TO BUSINESS DIVERSIFICATION AND EXPANSION** OF SCOPE ACROSS A RANGE OF **RISK FACTORS**

NAVIGANT

THE OPPORTUNITY

OLD

§71 (1) of the *Ontario Energy Board Act, 1998* states that, subject to certain specific exceptions, a transmitter or distributor shall not, except through one or more affiliates, carry on any business activity other than transmitting or distributing electricity Bill 112 - Strengthening Consumer Protection and Electricity System Oversight Act, 2015 **added** the following to §71

NEW

Exception in special circumstances

Despite subsection (1) the Board may, if in its opinion special circumstances of a particular case so require, authorize a transmitter or distributor to carry on a business activity other than transmitting or distributing electricity other than through one or more affiliates, in accordance with an order of the Board



THE OPPORTUNITY

OLD

§73 of the *Ontario Energy Board Act, 1998* limited the activities of affiliates to:

- 1. Transmitting or distributing electricity
- 2. Owning or operating a generation facility
- 3. Retailing electricity
- 4. Distributing or retailing natural gas
- 5. Activities that enhance 1, 3, or 4
- 6. Activities that use the assets of the distributor or an affiliate more effectively
- 7. Water or wastewater utility
- 8. Renting or selling hot water heaters
- 9. Conservation and clean energy services

Bill 112 - Strengthening Consumer Protection and Electricity System Oversight Act, 2015 **repealed** §73 of the Ontario Energy Board Act, 1998

NEW



THE OPPORTUNITY



Diversification from a financial perspective *reduces exposure to any one particular risk*

Diversification from a strategy perspective *creates opportunity for growth* and *introduces new risks*



LUCK IS WHAT HAPPENS WHEN PREPARATION MEETS OPPORTUNITY

- Seneca

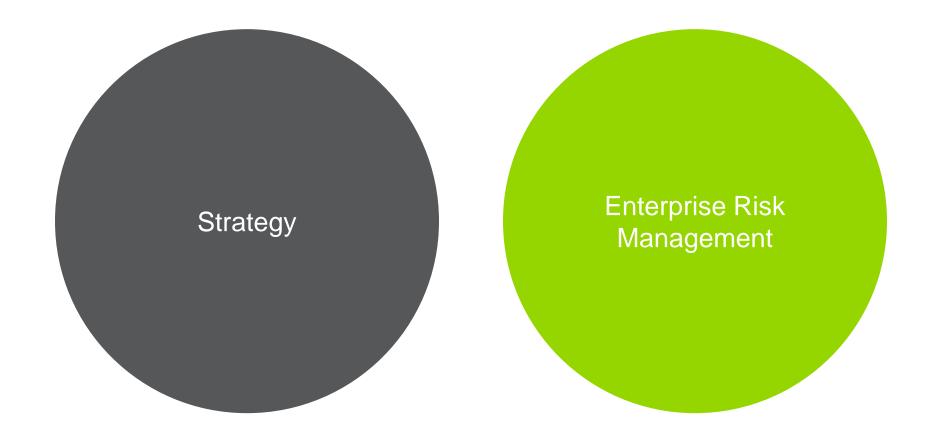
THE PREPARATION

Identify the business risk areas and the qualitative distinctions between them



THE PREPARATION

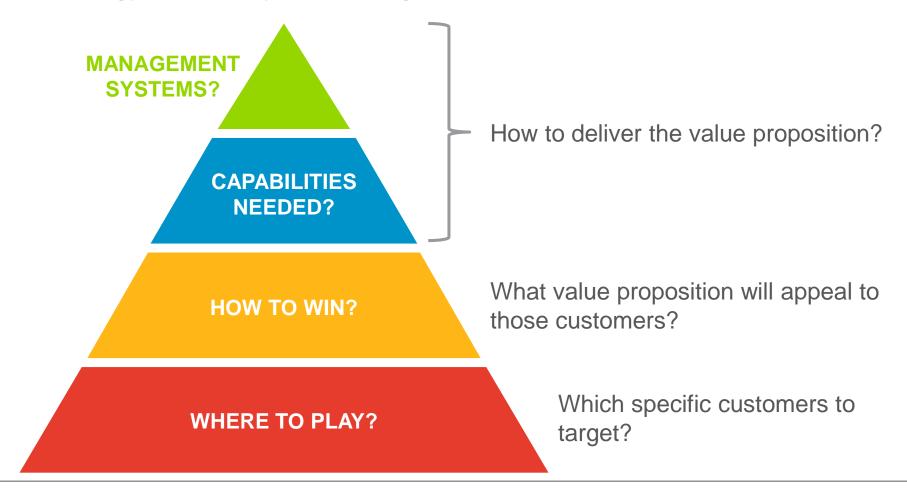
Rely on two tools to mitigate and exploit the risks inherent with diversification





THE PREPARATION – STRATEGY

Use strategy to outline your winning aspiration





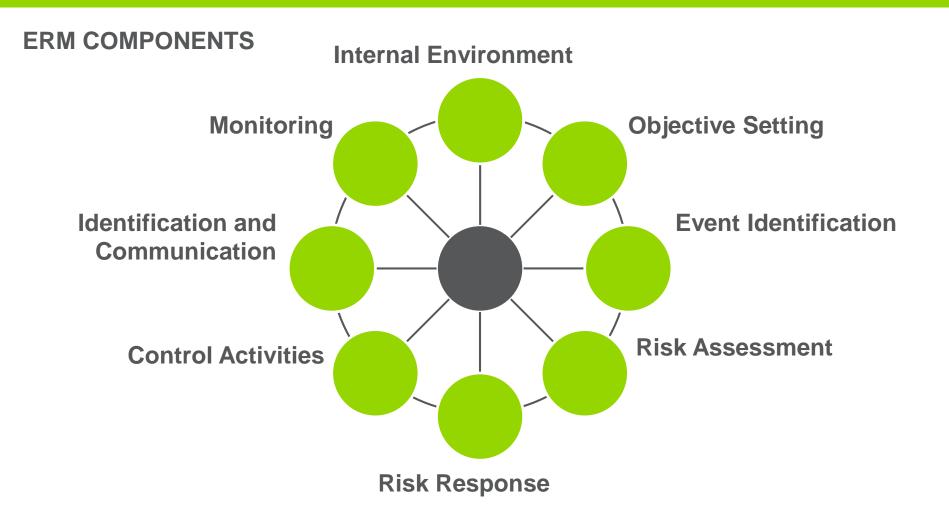
Use enterprise risk management to identify, manage, and mitigate risks

- The Committee of Sponsoring Organizations (COSO) is a worldwide leader in developing frameworks and guidance for Enterprise Risk Management (ERM)
- COSO defines ERM as:

"a process effected by an entity's board of directors, management, and other personnel, applied in strategy setting and across the enterprise, designed to identify potential events that may affect the entity, and manage risks to be within its risk appetite, to provide reasonable assurance regarding the achievement of entity objectives"

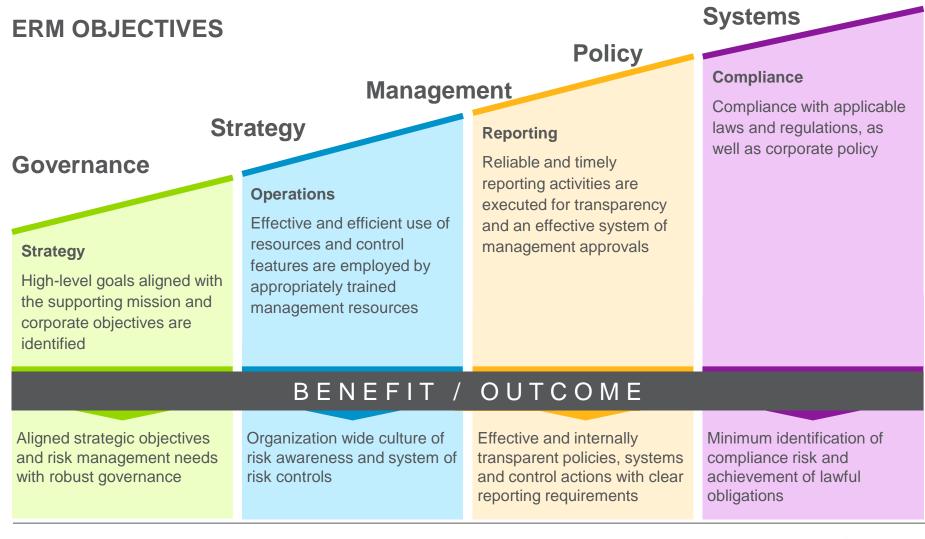
• An enterprise-wide ERM is considered the most effective and optimal risk management approach for utility organizations

THE PREPARATION – RISK MANAGEMENT





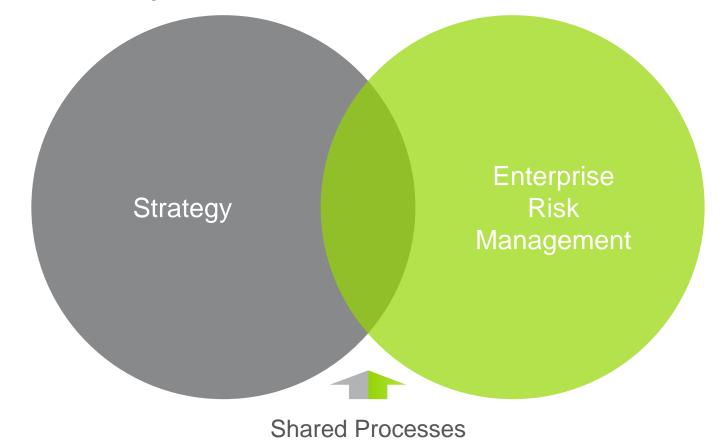
THE PREPARATION – RISK MANAGEMENT



NAVIGANT

THE PREPARATION

Enhance strategy and enterprise risk management by fostering a symbiotic relationship





CONTACT

Benjamin Grunfeld Director, Energy +1.416.777.2444 benjamin.grunfeld@navigant.com

