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RE: Important Service Update – COVID 19

Dear MEARIE Member:

We've all been living and working during these unusual circumstances brought on by the COVID-19 pandemic for some time now and I want to take this opportunity to reassure you that the health and well-being of our Members, staff and partners remains our top priority. As your trusted risk partner, we remain committed to providing the support you both need and deserve. Below is a summary of the latest developments I'd like to share.

From an operational perspective, modified work arrangements for our staff that allow rotational work-from-home schedules remain in place. We continue to embrace the principles of social distancing to ensure the safety and health of staff, clients and business partners. All meetings continue to be conducted through teleconference formats.

- **Increased Liability Program Options:** Requests from Members, urged by concerns around potential virus-related claims, prompted MEARIE to take the unusual step of performing a mid-year review of our Liability Insurance program limits. As a result of this review, MEARIE is offering increased liability limit options for your consideration. Pricing for these increased limit options were recently released. Contact insurance@mearie.ca for any questions on your quote.
- **Virtual MEARIE Conference Webinar Series:** While we can't gather together at this time – MEARIE Members will still be able to connect, learn and engage in discussions on inspiring leadership, risk issues, and strategic trends – all inspired by the sector's need to plan for a future that is here and has brought unprecedented change for all of us. Watch your inboxes and stay tuned to mearie.ca/mearie-conference for further details on this complimentary June webinar series.
- **Training Programs:** All of our training offerings remain suspended in view of the current environment. We will continue to evaluate the situation and conditions in the coming weeks and make further adjustments as necessary. We continue to contact all individuals who are impacted and are rescheduling programs, where possible. Contact training@mearie.ca for any questions.
- **MEARIE/Shepell Webinar Series:** In response to the impact COVID-19 is having on our Members and partners, MEARIE, in partnership with Morneau Shepell, recently offered two webinars to MEARIE Members. Members may login to access the [webinar recordings and resources](#).
- **Claims, Property/Casualty insurance & Group Benefits:** There remains no changes to our client support/service/operations. Your staff contacts in these areas remain the same as do our service levels/response. Your key contact information for these departments can be found on our [Contact Us](#) page.

On a daily basis, we monitor the situation and will continue to develop client communiques/intelligence we think will be helpful to you in managing your businesses through this extraordinary period. These resources and ongoing updates are available our webpage: [The MEARIE Group's Response to COVID-19](#).

In closing, I hope this update finds you, your family and colleagues healthy and safe. Thank you for your patience and understanding as we navigate these untested times. Please continue to monitor your email and our [website](#) for additional news and updates from us.

Yours sincerely

A handwritten signature in black ink, appearing to read 'C. Macaluso', with a stylized flourish at the end.

Charlie Macaluso
President & CEO
The MEARIE Group